

The
Alan Turing
Institute

AIUK



FAQs

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Tickets

What is included in my ticket?

Each ticket grants you full access to the event across 24 and 25 March. You will have access to all three conference stages, the exhibition area and the cost includes your catering across both days. The ticket cost also includes a seat at the Turing Lecture on 24 March, but you will need to confirm your attendance closer to the event to secure your place.

Do you offer student discount?

Yes. We will be launching discounted tickets for students in the New Year, after we have closed a call for posters.

Can I share a ticket with my colleague?

No.

Will the talks be recorded?

No. If we record some of the main stage talks, we will inform attendees via prominent signage at the event if any session is being recorded.

The event is fully booked, can I still get a ticket somehow?

Unfortunately, not. This is the Turing's first national showcase, and we have a limited capacity at the venue.

Do you offer a group discount for more than 6 people?

No.

Do you offer corporate discount?

No.

Can I pay by invoice or through a box office?

Unfortunately we are not able to provide an invoice payment option. All tickets must be purchased online via Eventbrite which is via credit or debit card.

Please [read the guidance from Eventbrite](#) if your credit or debit card was declined.

Can I change the name on my ticket?

Yes, please email AIUK2020@turing.ac.uk by 15 March 2020 to change the name on your ticket.

The venue

Where is the event taking place?

The Brewery, 52 Chiswell St, London EC1Y 4SD

Can I bring a bag into the event?

Yes. The event will be fully staffed by security and may operate bag checks upon entry.

Will there be a cloakroom?

Yes there is a free cloakroom available for storing coats and bags.

Is there parking available?

The event venue, The Brewery, does not have parking facilities. The nearest public NCP car park can be found at The Barbican. There is also limited pay and display street parking available.

Where is the closest tube?

Travelling to the Brewery by public transport is quick and easy. The venue is close to Liverpool Street, Moorgate and Barbican stations, and served by at least 10 bus routes. Please visit tfl.gov.uk to plan your journey.

Accessibility

I have an access requirement, who should I get in touch with about attending the event?

The Turing is committed to supporting inclusion. If you have an access or mobility requirement to attend the event, please either let us know via the registration or by emailing AIUK2020@turing.ac.uk.

I'm a wheelchair user, how can I access the event?

The Brewery is fully wheelchair accessible. Please make sure to let us know your particular access requirements in your registration form so that we can ensure the venue can fulfil these.

I have a guide dog, am I able to attend?

Yes. Please do let us know by emailing AIUK2020@turing.ac.uk.

Is there a quiet room?

Yes, there will be an allocated wellbeing room at AI UK that can be used by delegates who may require privacy and quiet throughout the day.

Can I bring my child?

The Turing is committed to being supportive of family commitments. If you would like to bring your child to AI UK, please email AIUK2020@turing.ac.uk with information on the age and requirements of your child while at the event. At the moment, there are no plans to have a staffed crèche at the event.

Are there hearing loops?

Unfortunately, there are no hearing loops available at the event.

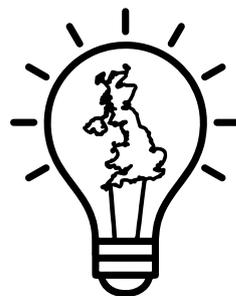
Accommodation

Do you have a special rate with a hotel?

Yes, the Brewery are able to secure preferable rates at local hotels. Please contact the venue directly for more information.

Additional questions

Please email AIUK2020@turing.ac.uk if your question was not answered.



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